*Refer to our blog post* [*www.tomango.co.uk/create-website-design-brief-download-template*](http://www.tomango.co.uk/create-website-design-brief-download-template) *to help you use this template. Text in Italics is taken from the blog post, and are tips for how to complete the document. Items in* ***red*** *are things you need to change. Everything else is suggested as a format to follow.*

**Brand Identity Design Brief for** **Your Company Name**

Date

**Company profile**

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| 1. **Who are you?** |
| *Your full business name* |

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| 1. **What do you do?** |
| *A brief explanation of what your business does, and who you do it for. Be as specific as you can;*  *As a suggestion, can you frame what you do in the following sentence?*  *We do \_\_\_\_\_\_\_\_ (the thing you do) for \_\_\_\_\_\_\_\_\_ (your target customer)* |

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| 1. **Where are you customers based?** |
| *Where are you based? Where are your customers based? Are there areas/regions/countries where you don’t operate at the moment, but you’d like to in the future?* |

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| 1. **How are you seen (or how do you want to be seen) in the market place?** |
| *Use bullet points if you wish, and be as objective as possible.*   * *How are you seen at present?* * *If you ranked your competitors in order of best to worst, where would you put yourselves?* * *Where do you think your target customers would put you, based on your current brand and reputation?* * *Is your brand in line with where you want to be on that list?* |

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| 1. **Where do you want to go?** |
| *What are the mid and long-term goals for the business, and how will you achieve them?  For example:*   * *What are your growth targets for the next three years? (turnover and profit)* * *What will the business look like when you get there? How many staff will there be, how much business will you be doing* * *Will this be achieved by attracting new customers?* * *Maybe you want to do it by attracting a different type of customer* * *Or by selling something new* * *Or simply selling more to existing clients* * *Do you need to improve efficiency to help you get there?* |

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| 1. **What’s the personality of your company?** |
| *Again, use bullet points if you want to, and try to put yourself in your customer’s shoes.*   * *What image do you have at the moment, do you think?* * *What’s the image you want the business to portray?* * *What sets you apart from your competitors?* * *Are you friendly and approachable? Professional and efficient? Big or small?* |

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| 1. **Who are your competitors?** |
| *Give us a list of maybe 3-6 competitors…*  *The name of the competitor company and their website address would be useful.*  *Tell us in a couple of sentences what they’re like, and how you compare to them. For instance:*  ***ABC Consultants*** *www.abc-consultants.co.uk Well-established local company, quite good knowledge but poor customer service. Invest quite a lot in their brand and marketing, but we think we offer a better service than they do, and we have more knowledge and experience in X.* |

**Project Objectives**

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| 1. **What do you want to achieve with this project?** |
| *Refer back to question 5; “Where do we want to go?”*  *How does this project help that happen? Where do you want to be at the end of the project to set you up to achieve those big goals?* |

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| 1. **Who’s the target audience and what do we need to focus on?** |
| *We want to establish who your perfect customer is.*  *There may be a few types, but the more specific we can be, the better, so try and be as detailed as possible. Your description could include typical age, sex, background etc.* |

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| 1. **What does the brand need to be used on, and what other issues do we need to consider that relate to this project?** |
| *Tell us what you need the brand to be used on, so we can keep this in mind during the creative process. If the brand needs to be used on something very large (like a billboard or signage) or something very small (like a pen), this needs to be taken into account.*  *If you have any existing brand materials, do these need to be replaced? If you have existing assets or collateral, how will the new brand work alongside them?*  *What other plans for the business might need to be considered when creating your new brand? Are you planning to move to new premises, or to start showing at exhibitions in the future?* |

If you’d like to talk to us about your brand project, email this brief to [hello@tomango.co.uk](mailto:hello@tomango.co.uk).

**Get in touch**

If you have any questions please feel free to contact us.

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